

Norman Bodek



Norman Bodek is currently President of PCS Press Inc., a publishing, training and consulting firm based in Vancouver, Washington. Since the 1980s, Norman has led over 78 trips to Japan, visited over 250 plants and published more than 250 Japanese management books in English and other languages to bring the best of Japanese management theory to America. He is credited with discovering and publishing the works of Dr. Shigeo Shingo and Taiichi Ohno, the inventors of the Toyota Production System. Believing that you must see the process in action, Bodek has tirelessly conducted 50 study missions for inquisitive executives.

He was one of the first to find and publish books, training material, and run conferences and seminars on TPS (LEAN or JIT), SMED, CEDAC, Quality Control Circles, 5 S, Visual Factory, TPM, VSM, Kaizen Blitz, Cell Design, Poka-Yoke, Lean accounting, Andon, Hoshin Kanri, Kanban, and Quick and Easy Kaizen, and more. In 1988, he co-founded the Shingo Prize for Operational Excellence with Professor Vern Buehler at Utah State University. "I see the evolution of lean from the factory floor to human development. My goal is to find the best ways to grow employees in a way that will make us more competitive," explains Bodek. Bodek believes that lean again will come to the rescue of manufacturing in terms of providing a path to innovation.

In his journey, Norman also has forged close ties with great practitioners such as Dr W. Edwards Deming, Dr Joseph M. Juran, Mr Phil Crosby, Dr Kaoru Ishikawa, Dr Yoji Akao, Mr Taiichi Ohno, and, above all, Dr Shigeo Shingo.